



The crucial role of the advice sector in delivering a cash first approach

Ed Pybus

Income maximization key part of cash first approach

Why is income maximization advice is needed before emergency food aid?

- Ensure getting full entitlements
- Challenge sanctions
- Complexity of transfers

Income maximization key part of cash first approach

How can it work most effectively:

- 'No wrong door' approach
 - Role of social security Scotland and local authorities?
- Consider where a 'routine enquiry' approach is appropriate
- Role of foodbanks in referral *to* advice services
- What are the barriers?
 - Stigma?

Full report at : amenuforchange.wordpress.com

Do you work with clients
who have questions
about **benefits**, **tax credits**
or **welfare reform**?

Advice line for frontline advisers and support workers in Scotland

0141 552 0552

Monday – Thursday 10am – 4pm
Friday 10am – 12 noon
advice@cpagscotland.org.uk

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