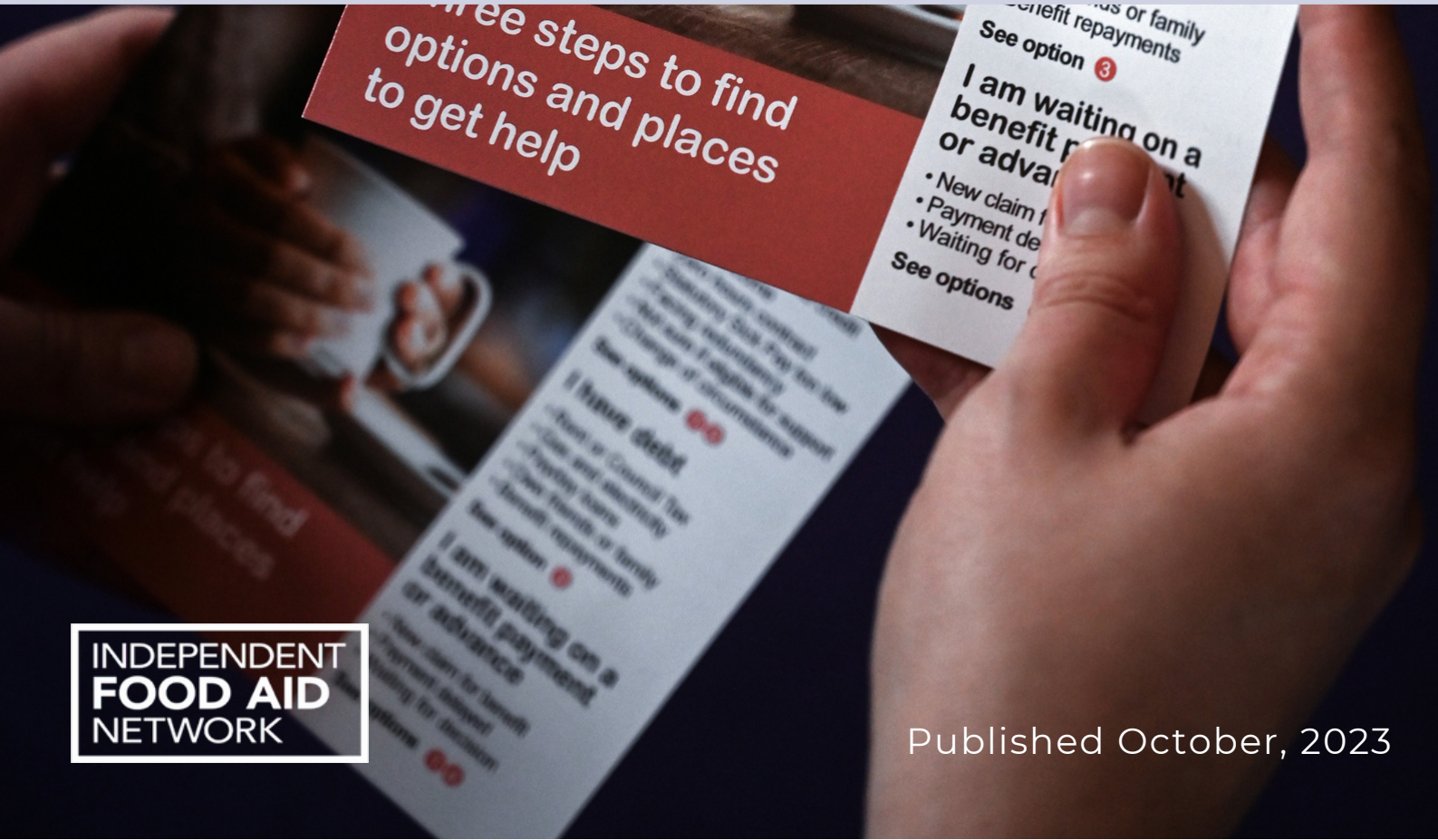


Independent Food Aid Network

'Worrying About Money?' Cash First Referral Leaflets in England



INDEPENDENT FOOD AID NETWORK

Published October, 2023

Introduction

Since the end of 2020, the Independent Food Aid Network (IFAN) has worked with local partners to co-develop and disseminate 'Worrying About Money?' cash first referral leaflets and their alternative versions across England.[1] There are now 77 'Worrying About Money?' leaflets in circulation in 81 local authorities in England.

Based on learning from Scotland's A Menu for Change project, this project aims to reduce the need for charitable food aid by promoting a cash first approach to food insecurity locally.

'Worrying About Money?' leaflets, also known as cash first referral leaflets, are designed to help people identify available cash first options as well as local advice and support services from the straightforward, step-by-step guide. They are available as three-fold or bi-fold hard copies as well as in poster, interactive, translated and Easy Read formats. The 'Worrying About Money?' resources can be used by people facing money worries or financial crises and/or volunteers and frontline support workers.

Step 1 (bi-fold):



Step 1 (three-fold):



Step 2, 3 and Other Support (bi-fold):

Step 2: What are some options?

1 Council Support Schemes

People on low incomes may be able to access **housing benefit, council tax support** and **discretionary housing payment** from the council. You may also be eligible for a **support grant** to help you stay in the community and an **exceptional hardship payment** if already accessing council tax support. This will depend on your current circumstances. You can find out more at: **www.plymouth.gov.uk/benefitsandgrants**

2 Maximise Your Income

Anyone who is struggling financially can get a benefit check and speak to an advisor for free and confidential advice. A benefit check can ensure that you are receiving all the money you're entitled to, especially if your circumstances have changed recently. Speaking to an advisor could also help with managing gas and electricity bills and make sure you're not missing out on things like school clothing grants or free school meals.

3 Debt Advice

Debt can happen to anyone. Free advice and support can help you find ways to manage your debts and reduce how much you pay each month.

4 Benefit Advance

If you have made a new claim for benefit and are in financial hardship while you wait for your first payment, you may be able to get an advance to afford things like rent or food. It's important to get advice before taking out an advance. Benefit advances must be paid back, and the money will be taken from your future benefit payments (a loan).

5 Hardship Payment

If you have been sanctioned, you may be able to request a hardship payment from the Jobcentre. Hardship payments are not always paid immediately, and they're not available to everyone. Hardship payments of Universal Credit need to be paid back (a loan), but hardship payments of Jobseeker's Allowance or Employment Support Allowance do not (not a loan).

6 Challenge a Decision

You can challenge a benefit decision if your benefit has been stopped / sanctioned / reduced / refused or you have been overpaid. Most benefit decisions need to be challenged within one month.

Step 3: Where can I get help?

CITIZENS ADVICE PLYMOUTH
Provide advice on benefits, debt, housing and more
0808 278 7910 (advice queries)
0800 240 4420 (national debtline)
0800 144 8444 (support claiming Universal Credit)
0808 223 1133 (advice on product/service issues)
www.citizensadviceplymouth.org.uk
Help with options: 1 2 3 4 5 6

PLYMOUTH FOCUS ADVICE CENTRE
Independent debt advice, dealing with creditors, help with form filling, benefits and tax credits
01752 669 785
www.plymouthfocus.co.uk
Help with options: 1 2 3

MONEY ADVICE PLYMOUTH
Debt advice charity offering benefits and debt advice
01752 208 126
www.moneyadviceplymouth.org.uk
Help with options: 1 2 3

SALVATION ARMY
Debt advice service covering all of Plymouth
01752 643 955
plymouthdas@salvationarmy.org.uk
Help with options: 3

PATH (PLYMOUTH ACCESS TO HOUSING)
Housing and renting support for those vulnerable to homelessness
01752 255 889
www.pathdevon.org
Help with options: 2 3

CHRISTIANS AGAINST POVERTY
Debt counselling charity with two centres in Plymouth
0800 328 0006 (freephone)
www.capuk.org
Help with options: 3

Other Support

Shekinah
Drop-in centre for homeless & vulnerable people helping with housing and benefit support
01752 203 480 | www.shekinah.co.uk

Plymouth Energy Community
Advice and practical support on energy bills, financial savings and more
01752 477 117
www.plymouthenergycommunity.com

Age UK Plymouth
Support and advice for older people, their families, and carers
01752 256 020 | www.ageuk.org.uk/plymouth

Livewell Southwest First Response
24 hour helpline for anyone in Plymouth experiencing a mental health crisis
0800 923 9323
www.livewellsouthwest.co.uk/inpatient-mental-health-neurology/first-response-24-7-helpline

Advice Plymouth
Free and independent one-to-one support and advice on benefits, debt, consumer issues, employment, social care and more
01752 201 766
advice@improvinglivesplymouth.org.uk

Plymouth Veterans and Family Hub
Support around statutory welfare entitlement, social isolation and mental wellbeing for veterans and their families
01752 241 057
VFHub@improvinglivesplymouth.org.uk

Plymouth Hope
Fostering social and community cohesion among different migrant communities through services that reduce isolation and improve mental and physical well-being
01752 289 071 | info@plymouthhope.org.uk
www.plymouthhope.com

Shelter
Free housing advice
0808 800 4444 | england.shelter.org.uk

National Debtline
Free and independent debt advice over the phone and online
0808 808 4000 | www.nationaldebtline.org

Turn2Us
Information & financial support to get back on track, including benefits calculator and available grants
0800 802 2000 | www.turn2us.org.uk
benefits-calculator.turn2us.org.uk

Step 2, 3 and Other Support (three-fold):

Step 2: What are some options?

1 Council Support Schemes

People on low incomes may be able to access housing benefit, council tax reduction and discretionary housing payment through their local council. This will depend on your current circumstances.

Find out more at:
www.arun.gov.uk/cost-of-living/
www.chichester.gov.uk/helpwithfinances

2 Maximise Your Income

Anyone who is struggling financially can get a benefit check and speak to an advisor for free and confidential advice.

A **benefit check** can ensure that you are receiving all the money you're entitled to, especially if your circumstances have changed recently. Speaking to an advisor could also help you manage your gas and electricity bills and **make sure you're not missing out** on things like school clothing grants or free school meals.

3 Debt Advice

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6 Challenge a Decision

You can challenge a benefit decision if your benefit has been stopped / sanctioned / reduced / refused or you have been overpaid. Most benefit decisions need to be challenged within one month.

Step 3: Where can I get help with these options?

Access 'Worrying About Money?' leaflets online at www.foodaidnetwork.org.uk/cash-first-leaflets

Step 3: Where can I get help?

Each of these services offer free and confidential advice

Arun & Chichester Citizens Advice
Helping people across the two districts on matters such as debt, welfare benefits, housing, legal, immigration and grants (interpreters available)
0808 278 7969 | www.arunchichestercab.org.uk
Energy Advice: 01243 974 063
Help with options: 1 2 3 4 5 6

Arun District Council
Help to access benefits
01903 737 753 | www.arun.gov.uk/cost-of-living/
Help with options: 1 2

Other Arun District Council Support
Housing: 01903 737 500
housing.options@arun.gov.uk

Chichester District Council
Help to access benefits
01243 534 509 | benefits@chichester.gov.uk
www.chichester.gov.uk/helpwithfinances
Help with options: 1 2

Other Chichester District Council Support
Housing advice: 01243 534 734
Choose Work Programme advice: 01243 534 889

Christians Against Poverty
Free advice and ongoing support for those struggling with debt, with centres in Chichester, Littlehampton, and Bognor Regis
0800 328 0006 | www.capuk.org
Help with options: 2 3

Age UK West Sussex, Brighton & Hove
Confidential and impartial service specifically for the needs of older people (50+)
0800 019 1310
www.ageuk.org.uk/westsussexbrightonhove/ourservices/money-advice-service
Help with options: 2 3

Updated on 21/12/22
Feedback? Share your experience of using this guide by visiting www.bit.ly/moneyadvicefeedback

Other Support

Carers Support West Sussex
Benefit advice for unpaid carers registered with Carers Support West Sussex
0300 028 8888 | info@carerssupport.org.uk
www.carerssupport.org.uk

Clarion Futures
Advice for residents on benefits and money, as well as employment & training advice for the community
0300 500 8000 | www.clarionhg.com/charitable-foundation

West Sussex County Council Community Support Hub
Help to access support services including hardship assistance
0330 222 7980 | www.westsussex.gov.uk/communityhub

Pathfinder West Sussex
Mental health and wellbeing advice for adults
Bognor Regis: 01243 863 034 | Chichester: 01243 780 420
Littlehampton: 0300 303 565 | Midhurst: 0300 303 5652
www.pathfinderwestsussex.org.uk

Turning Tides Littlehampton Community Hub
Support and advice for any single adult experiencing homelessness in Littlehampton area
01903 680 740 (Ext. 239)
www.turning-tides.org.uk/littlehampton-community-hub

Stonepillow (West Sussex)
Supporting people facing homelessness across Arun and Chichester
01243 537 934 | www.stonepillow.org.uk

My Sisters' House
Support for women from all backgrounds, struggling with abuse, poverty and mental health
01243 697 800 | www.mysistershouse.info

Stop Loan Sharks
Support and advice on illegal moneylenders and managing money and debts
0300 555 2222 | www.stoploansharks.co.uk

Healthy Start Vouchers
Help to buy fruit, vegetables and milk if you are pregnant or have a child under 4 and are on a low income.
0300 330 7010 | www.healthystart.nhs.uk
healthy.start@nhsbsa.nhs.uk

Digital version

www.worryingaboutmoney.co.uk/arun-and-chichester

To develop these resources, IFAN has worked locally with:

- local authority teams
- Citizens Advice England and Wales
- food aid providers
- third sector interfaces
- addiction services
- fuel poverty organisations
- development trusts
- mental health organisations

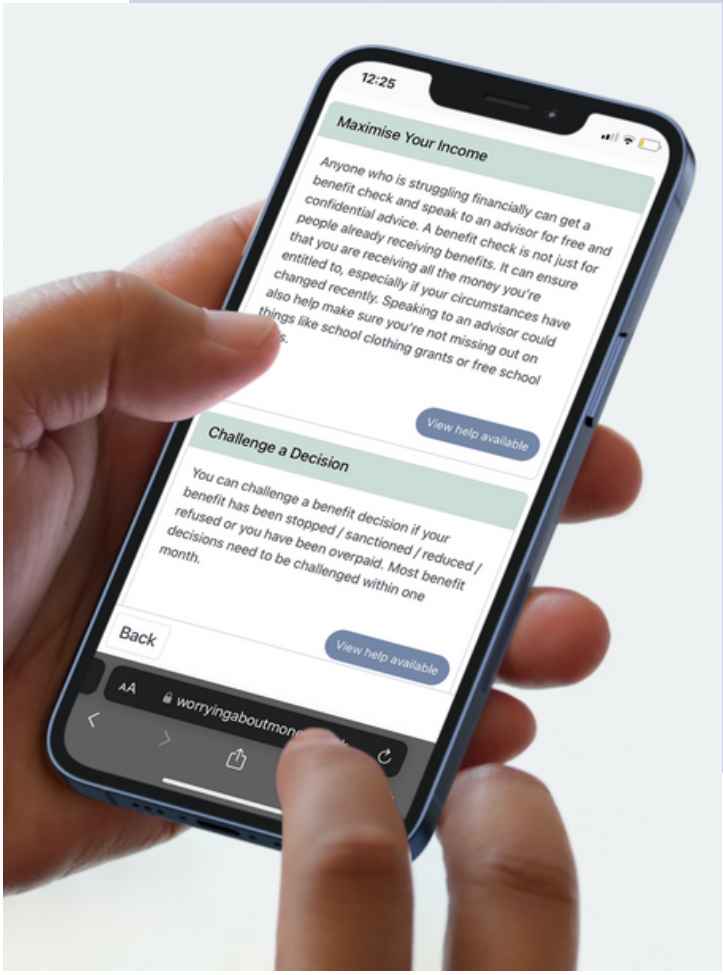
If you have any questions or would be interested in getting involved with this work in your community, please get in touch: admin@foodaidnetwork.org.uk.



What is a cash first approach to food insecurity?

A cash first approach looks to address the root cause of food insecurity and low income through prioritising 'cash first' or income-focused responses over charitable food aid provision.

The below diagram explains the hierarchy of cash first responses and how the cash first referral leaflet fits into this approach by connecting people to advice and support [2].



The cash first response hierarchy

Adequate social security & wages
Adequate benefit payments, wages and secure work would mean everyone could afford food.

Cash payments via local authority
Ensuring access to cash in a crisis reduces food insecurity and pressure on food banks.

Vouchers/cash via advice agent
More dignified, and shifts responsibility away from charitable food aid.

Vouchers/cash via charitable food aid provider
Potential for more choice and dignity, still a stop gap measure.

Charitable food aid provider
Such as a food bank, food pantry, social supermarket, larder or soup kitchen.
Stop gap measure which does not reach most people in need.

Advice is key...
Adequate advice and support is fundamental to a cash first approach. Properly funded advice services and referral pathways will ensure everyone can access their full entitlements.

Connecting people to local advice and cash first support through resources like 'Worrying About Money?' leaflets is an important part of a cash first approach.

‘Worrying About Money?’ leaflet co-development process

The co-development process for each leaflet has differed depending on local circumstances - but collaboration is integral to the process.



Establish local stakeholder working group

IFAN reaches out to local stakeholders interested in the co-development of a ‘Worrying About Money? leaflet in partnership. Alternatively a local group, local authority or partnership can reach out to IFAN to initiate collaborative work. Different organisations, including local authorities, advice services and food aid organisations might have different levels of involvement and engagement. The co-development of a leaflet can involve a great deal of partnership working. As a result of local projects, continued collaboration can emerge leading to wider conversations about the benefits of a cash first approach to food insecurity.



Co-develop leaflet draft

Using local expertise, the local stakeholder working group provides content and feedback for the initial draft of the 'Worrying About Money?' leaflet produced by IFAN. IFAN works with local partners to change and co-develop the leaflet’s content while keeping the basic design/wording in place.



Confirm accuracy and consent from organisations listed in Step 3 and Other Support sections of the leaflet

IFAN, and partner organisations, work together to check the accuracy of information on the leaflet. This includes gaining permission from services listed on the leaflet as well as clarification on what their service offers to make sure information is clear, accurate and up-to-date.

Disseminate finalised ‘Worrying About Money?’ leaflet into the community

Finally, IFAN and the wider stakeholder group work together to disseminate the leaflet. This involves distribution of paper leaflets as well as an interactive version, translated, Easy Read and poster versions.

In some areas, IFAN has worked with local stakeholders to run Money Counts training linked to the step-by-step guides. This training, originally developed by the Highland Money Counts Partnership, helps people working on the frontline to gain confidence in using the ‘Worrying About Money?’ resources.

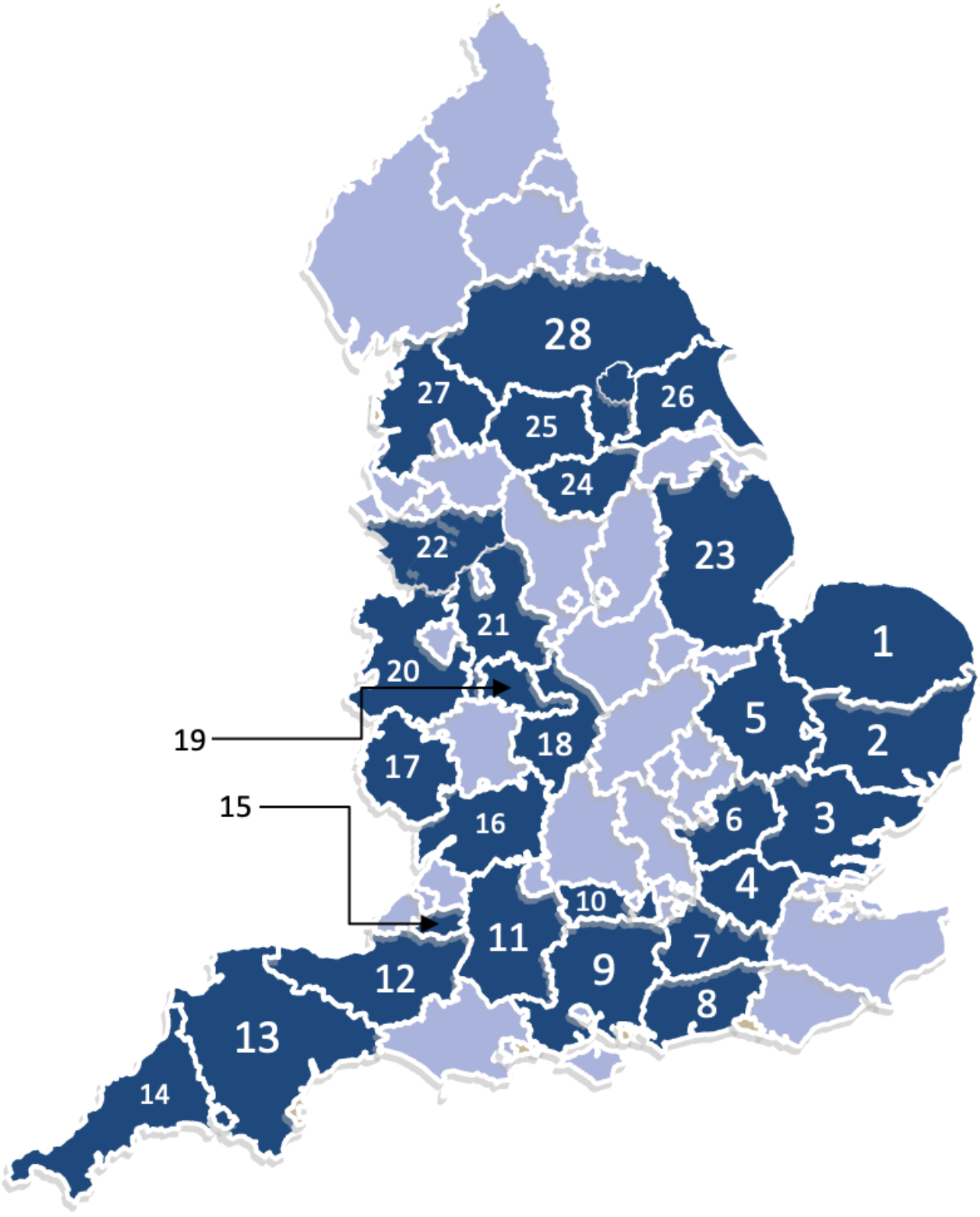
Keeping ‘Worrying About Money?’ leaflets up-to-date

Approximately every 6 months, IFAN undertakes work with local stakeholders to update each individual ‘Worrying About Money?’ leaflet, verifying that all details are correct and checking in with stakeholder groups for any changes in local context and need for alternative formats. IFAN is always on hand to update leaflets with any detail changes if a stakeholder requests this.

If you are aware of any details that need updating on a leaflet, please get in touch at admin@foodaidnetwork.org.uk.



Areas with a 'Worrying About Money?' cash first referral leaflet in England



1) **Norfolk**
- Breckland

2) **Suffolk**
- Babergh
- Mid Suffolk
- West Suffolk

3) **Essex**
- Uttlesford
- Epping Forest

4) **Greater London (see page 10)**

5) **Cambridgeshire**
- Huntingdonshire

6) **Hertfordshire**
- East Herts
- Hertsmere
- St Albans

7) **Surrey**
- Mole Valley
- Epsom and Ewell
- Reigate and Banstead

8) **West Sussex**
- Arun and Chichester
- Crawley

9) **Hampshire**
- Bournemouth, Christchurch and Poole

10) **Berkshire**
- Reading

11) **Wiltshire**
- Swindon
- Wiltshire

12) **Somerset**
- North Somerset
- Bath and North East Somerset
- Taunton and Wellington
- Sedgemoor
- Mendip

13) **Devon**
- Exeter
- Teignbridge
- South Hams

14) **Cornwall**

15) **Bristol**

16) **Gloucestershire**
- Tewkesbury
- Forest of Dean
- Gloucester
- Cheltenham
- Stroud and Cotswold

17) **Herefordshire**

18) **Warwickshire**
- North Warwickshire

19) **West Midlands**
- Dudley
- Birmingham

20) **Shropshire**

21) **Staffordshire**
- Stoke-on-Trent

22) **Cheshire**
- Cheshire West and Chester
- Cheshire East
- Halton

23) **Lincolnshire**
- Lincoln
- North Kesteven
- West Lindsey
- Boston
- East Lindsey
- South Holland
- South Kesteven

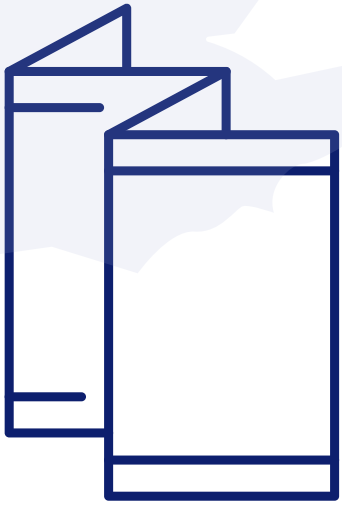
24) **South Yorkshire**
- Sheffield

25) **West Yorkshire**
- Leeds
- Wakefield
- Kirklees
- Calderdale
- Bradford

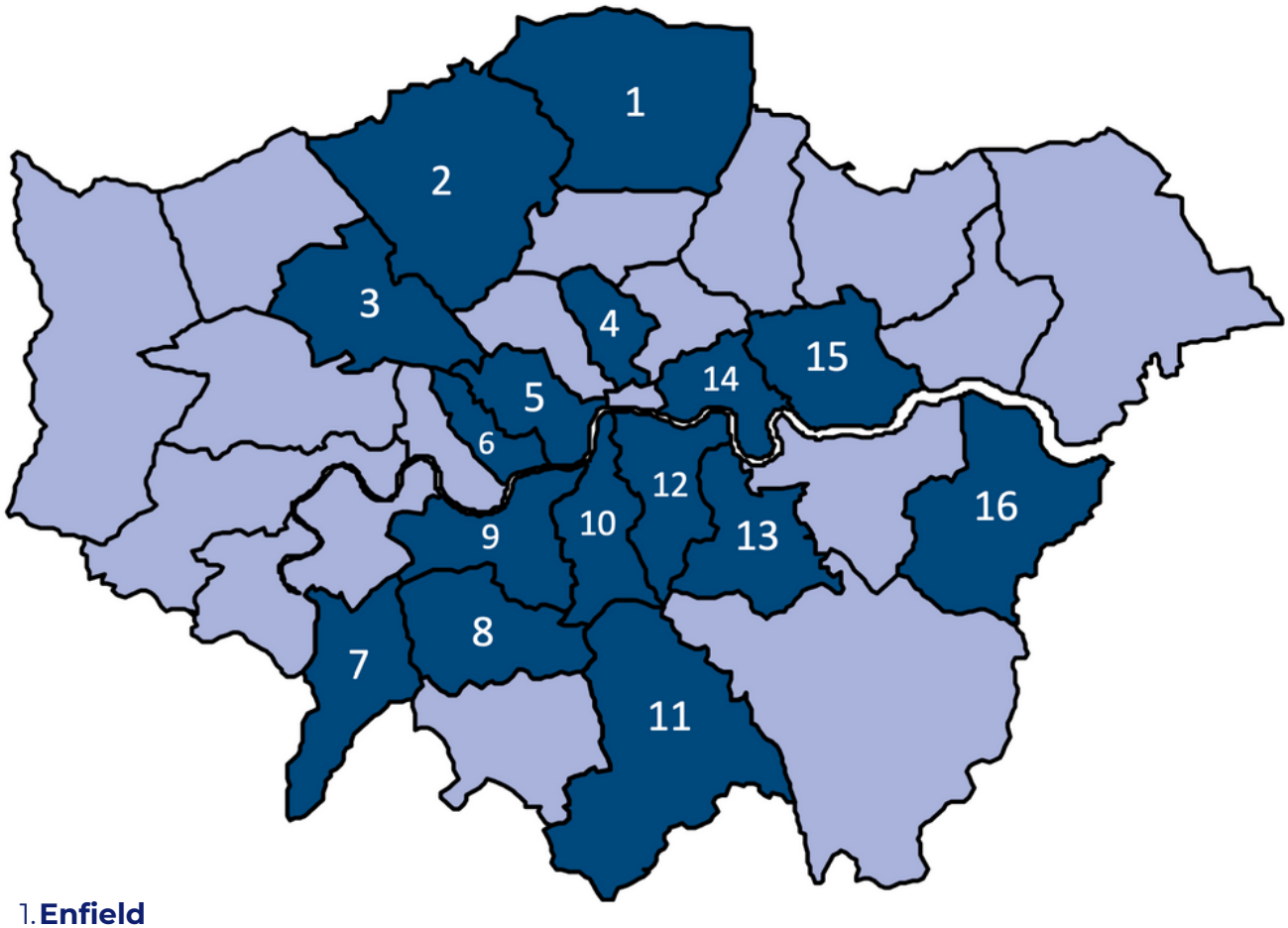
26) **East Riding of Yorkshire**
- East Riding
- Hull

27) **Lancashire**
- Lancaster
- Fylde
- Rossendale

28) **North Yorkshire**
- York
- Ryedale
- Craven



Local authorities with a 'Worrying About Money?' cash first referral leaflet in London



1. **Enfield**
2. **Barnet**
3. **Brent**
4. **Islington**
5. **Westminster**
6. **Kensington and Chelsea**
7. **Kingston Upon Thames**
8. **Merton**
9. **Wandsworth**
10. **Lambeth**
11. **Croydon**
12. **Southwark**
13. **Lewisham**
14. **Tower Hamlets**
15. **Newham**
16. **Bexley**

Adapting leaflet design to fit local requirements

The leaflet design can also be adapted to meet local partners' needs and tie into other work. See examples from Herefordshire, Islington and York below.









Example: York



Example: Islington

Interactive ‘Worrying About Money?’ leaflets

From 2021-2022, together with Plinth, IFAN developed and updated an interactive version of the leaflet. Improvements to the resource ensured that the interactive versions:

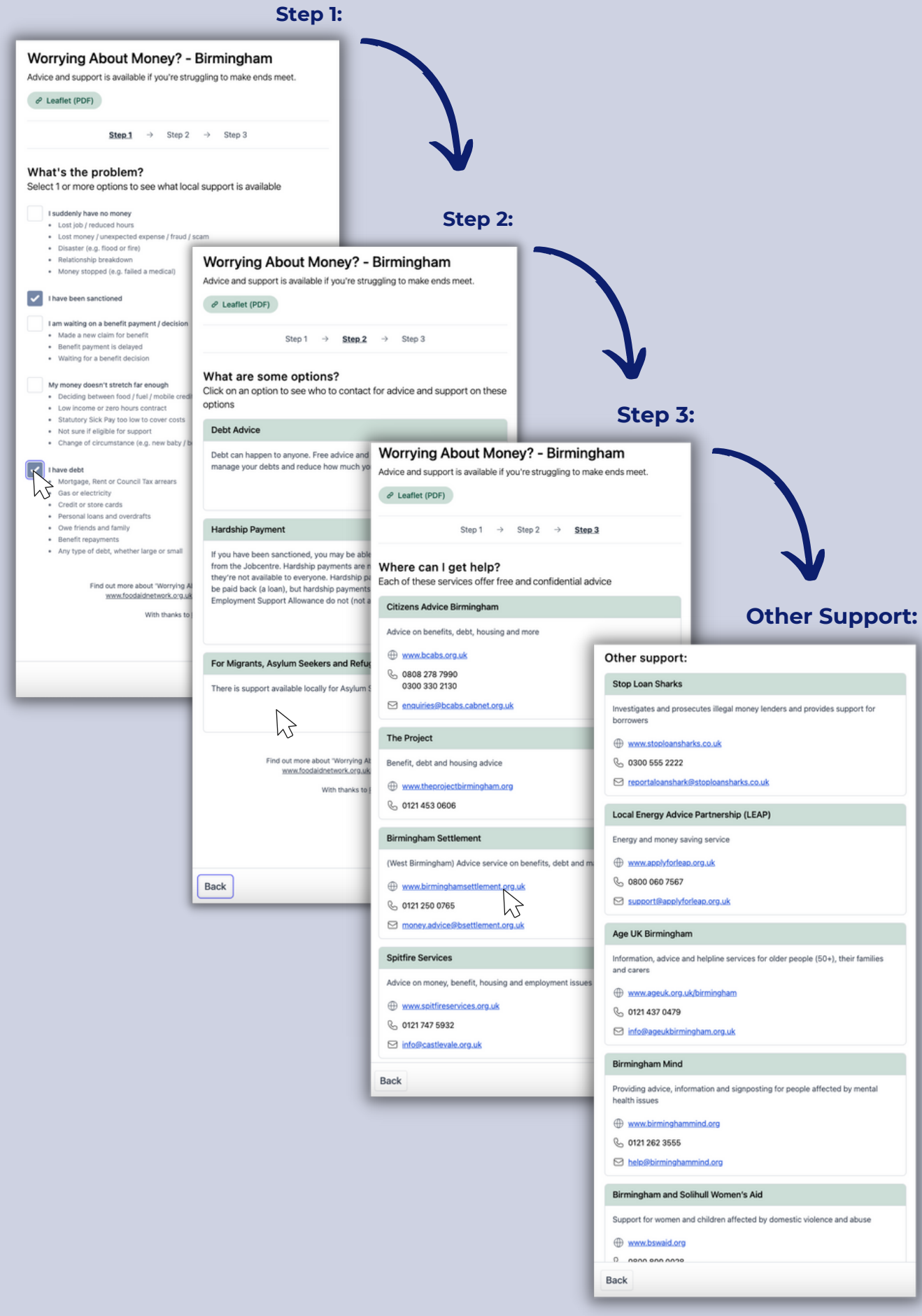
- can be embedded for use on stakeholder websites
- can be accessed in different languages
- use step-by-step process that follows leaflet design
- are accessible with a screen reader
- are easy to use on mobile, tablet or desktop
- are easy to be kept up-to-date
- link to other versions of the leaflet such as PDF, translations and easy read

The interactive tool also provides a way for local stakeholders to measure the scale of access to their individual ‘Worrying About Money?’ leaflet. In England, the interactive leaflets have been accessed 18,851 times in 2023 so far.

Order free copies of the ‘Worrying About Money?’ leaflets: www.foodaidnetwork.org.uk/cash-first-leaflets



Example: Interactive leaflet for Birmingham



Alternative versions

‘Worrying About Money?’ leaflets are available as 3-fold, bi-fold, poster/one-page, translated, easy read and interactive versions. IFAN works with local partners in each area to produce alternative versions when beneficial.

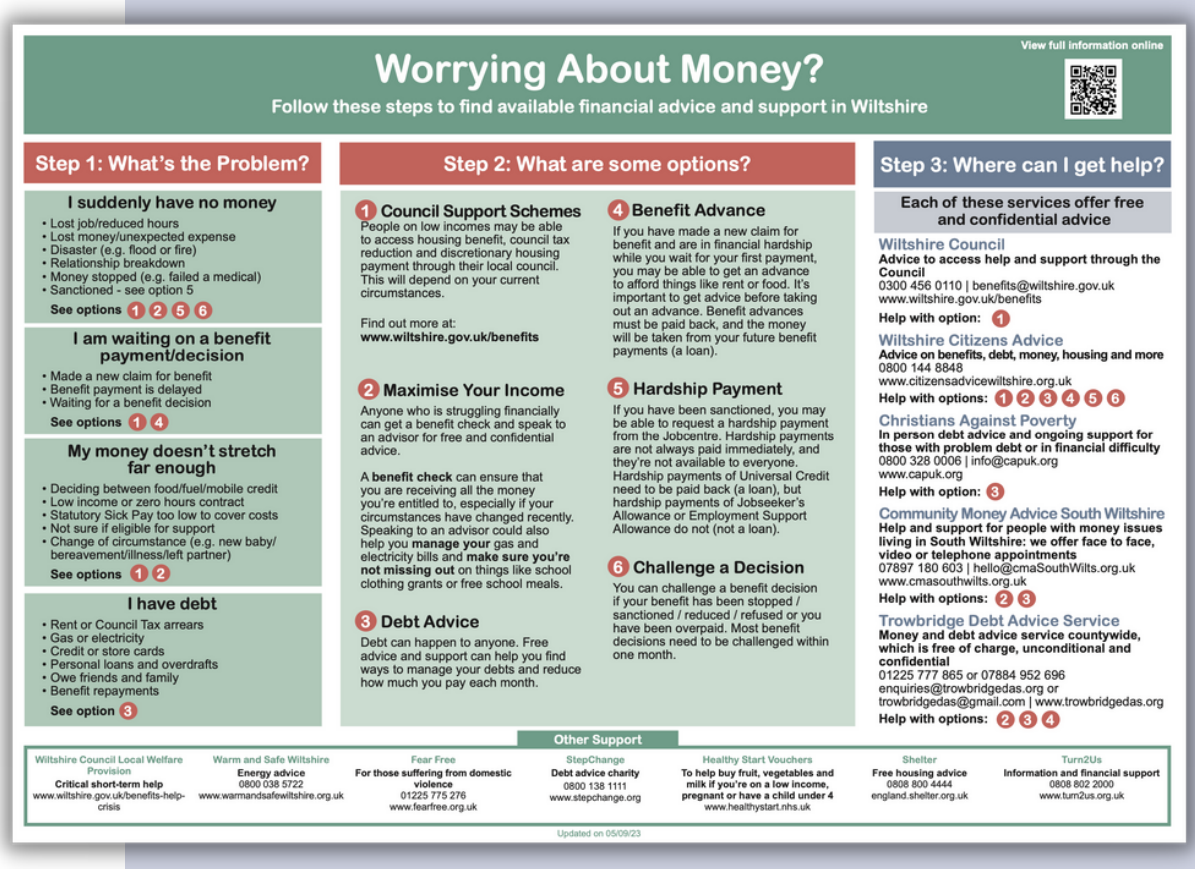
As of October 2023, 'Worrying About Money?' leaflets in England have been translated into:

- **Ukrainian**
  - available in Bristol, Croydon, Fylde, Teignbridge.
- **Dari**
  - available in Westminster.
- **Polish**
  - available in Bristol, Croydon, Enfield, Hull, Shropshire.
- **Spanish**
  - available in Southwark.
- **Kurdish Sorani**
  - available in Hull.
- **Bengali**
  - available in Enfield, Tower Hamlets, Westminster.
- **Albanian**
  - available in Enfield.
- **Tigrinya**
  - available in Westminster.
- **Turkish**
  - available in Enfield.
- **Arabic**
  - available in Bristol, Hull, Tower Hamlets, Westminster.
- **Sudanese Arabic**
  - available in Westminster.
- **Farsi**
  - available in Westminster.
- **Urdu**
  - available in Bristol and Wandsworth.
- **French**
  - available in Westminster.
- **Bulgarian**
  - available in Shropshire and Enfield.
- **Romanian**
  - available in Bristol and Hull.
- **Pashto**
  - available in Bristol.
- **Portuguese**
  - available in Croydon.
- **Somali**
  - available in Enfield.

Arabic translation: Hull



Poster version



View full information online

Worrying About Money?

Follow these steps to find available financial advice and support in Wiltshire

Step 1: What's the Problem?

I suddenly have no money
- Lost job/reduced hours
- Lost money/unexpected expense
- Disaster (e.g. flood or fire)
- Relationship breakdown
- Money stopped (e.g. failed a medical)
- Sanctioned - see option 5

See options 1 2 5 6

I am waiting on a benefit payment/decision
- Made a new claim for benefit
- Benefit payment is delayed
- Waiting for a benefit decision

See options 1 4

My money doesn't stretch far enough
- Deciding between food/fuel/mobile credit
- Low income or zero hours contract
- Statutory Sick Pay too low to cover costs
- Not sure if eligible for support
- Change of circumstance (e.g. new baby/ bereavement/illness/left partner)

See options 1 2

I have debt
- Rent or Council Tax arrears
- Gas or electricity
- Credit or store cards
- Personal loans and overdrafts
- Owe friends and family
- Benefit repayments

See option 3

Step 2: What are some options?

1 Council Support Schemes
People on low incomes may be able to access housing benefit, council tax reduction and discretionary housing payment through their local council. This will depend on your current circumstances.

Find out more at:
www.wiltshire.gov.uk/benefits

2 Maximise Your Income
Anyone who is struggling financially can get a benefit check and speak to an advisor for free and confidential advice.

A **benefit check** can ensure that you are receiving all the money you're entitled to, especially if your circumstances have changed recently. Speaking to an advisor could also help you **manage your** gas and electricity bills and **make sure you're not missing out** on things like school clothing grants or free school meals.

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6 Challenge a Decision
You can challenge a benefit decision if your benefit has been stopped / sanctioned / reduced / refused or you have been overpaid. Most benefit decisions need to be challenged within one month.

Step 3: Where can I get help?

Each of these services offer free and confidential advice

Wiltshire Council
Advice to access help and support through the Council
0300 456 0110 | benefits@wiltshire.gov.uk
www.wiltshire.gov.uk/benefits
Help with option: 1

Wiltshire Citizens Advice
Advice on benefits, debt, money, housing and more
0800 144 8848
www.citizensadvicewiltshire.org.uk
Help with options: 1 2 3 4 5 6

Christians Against Poverty
In person debt advice and ongoing support for those with problem debt or in financial difficulty
0800 328 0006 | info@capuk.org
www.capuk.org
Help with option: 3

Community Money Advice South Wiltshire
Help and support for people with money issues living in South Wiltshire: we offer face to face, video or telephone appointments
07897 180 603 | hello@cmaSouthWilts.org.uk
www.cmasouthwilts.org.uk
Help with options: 2 3

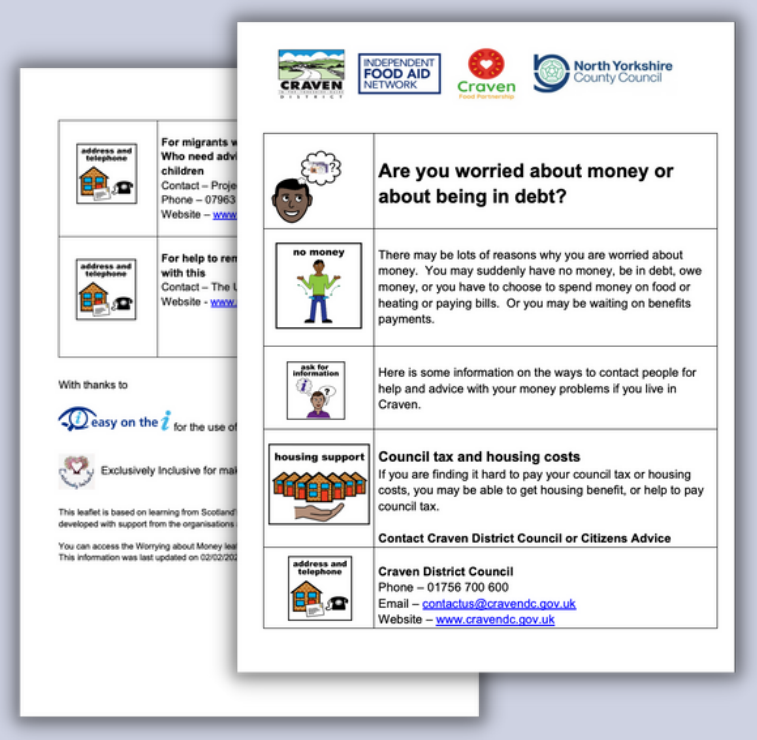
Trowbridge Debt Advice Service
Money and debt advice service countywide, which is free of charge, unconditional and confidential
01225 777 865 or 07884 952 696
enquiries@trowbridgedas.org or
trowbridgedas@gmail.com | www.trowbridgedas.org
Help with options: 2 3 4

Other Support

Wiltshire Council Local Welfare Provision	Warm and Safe Wiltshire	Fear Free	StepChange	Healthy Start Vouchers	Shelter	Turn2Us
Critical short-term help	**Energy advice**	**For those suffering from domestic violence**	**Debt advice charity**	**To help buy fruit, vegetables and milk if you're on a low income, pregnant or have a child under 4**	**Free housing advice**	**Information and financial support**
www.wiltshire.gov.uk/benefits-help-crisis	0800 038 5722 www.warmandsafewiltshire.org.uk	01225 775 276 www.fearfree.org.uk	0800 138 1111 www.stepchange.org	www.healthystart.nhs.uk	0808 800 4444 england.shelter.org.uk	0808 802 2000 www.turn2us.org.uk

Updated on 05/09/23

Easy Read version



Are you worried about money or about being in debt?

There may be lots of reasons why you are worried about money. You may suddenly have no money, be in debt, owe money, or you have to choose to spend money on food or heating or paying bills. Or you may be waiting on benefits payments.

Here is some information on the ways to contact people for help and advice with your money problems if you live in Craven.

Council tax and housing costs
If you are finding it hard to pay your council tax or housing costs, you may be able to get housing benefit, or help to pay council tax.

Contact Craven District Council or Citizens Advice

Craven District Council
Phone – 01756 700 600
Email – contactus@cravendc.gov.uk
Website – www.cravendc.gov.uk

With thanks to

easy on the i for the use of

Exclusively Inclusive for mak

This leaflet is based on learning from Scotland developed with support from the organisations

You can access the Worrying about Money lea
This information was last updated on 02/02/202

The Craven 'Worrying about money? leaflet was co-developed alongside Craven District Council and the Craven Food Partnership. An Easy Read version of the leaflet was developed as a result of this partnership and this version has been replicated in other areas.

Best practice example: **Cornwall**

The co-development of the Cornwall 'Worrying About Money?' leaflet and the continued collaboration stemming from this work is a good example of how partnership working can bring on transformative change.

The Cornwall 'Worrying About Money?' leaflet was co-produced alongside the Trussell Trust, Transformation Cornwall, and Cornwall Council in July 2021, and since then over 35,000 print copies of the leaflet have been distributed across Cornwall alongside the promotion of an interactive, online version. Following the initial publication of the leaflet, Transformation Cornwall, IFAN and the Trussell Trust worked together with frontline support agencies to put together a review of Cornwall Council's Local Welfare Assistance Scheme (LWAS). The appraisal summarised how Cornwall Council's LWAS might be improved in terms of eligibility, criteria and accessibility for people struggling to afford food. Cornwall Council was open and receptive to this feedback and has used the review to continue to find ways to improve the support on offer to people facing financial hardship in Cornwall.



Image: Discussion forum held in St Austell in June 2023



Image: Front page of the joint Cornwall report published in August 2023

These groundbreaking changes emerged from local partners all working together with a joint desire to reduce poverty through income-focused, or cash first, solutions. Together with the Trussell Trust and Transformation Cornwall, IFAN has jointly run Money Counts training sessions in Cornwall over a number of years. The partnership also ran a joint in person event for frontline teams in St Austell in June 2023, a follow-up online feedback session and subsequently published a joint report - Finding ways to improve availability and access to financial support in Cornwall. This collaborative work has been featured at an event focused on local authority responses to the cost-of-living crisis at Liverpool University and at the Cornwall Money Advice Forum in September 2023. A further joint event is planned for January 2024 in St Austell.

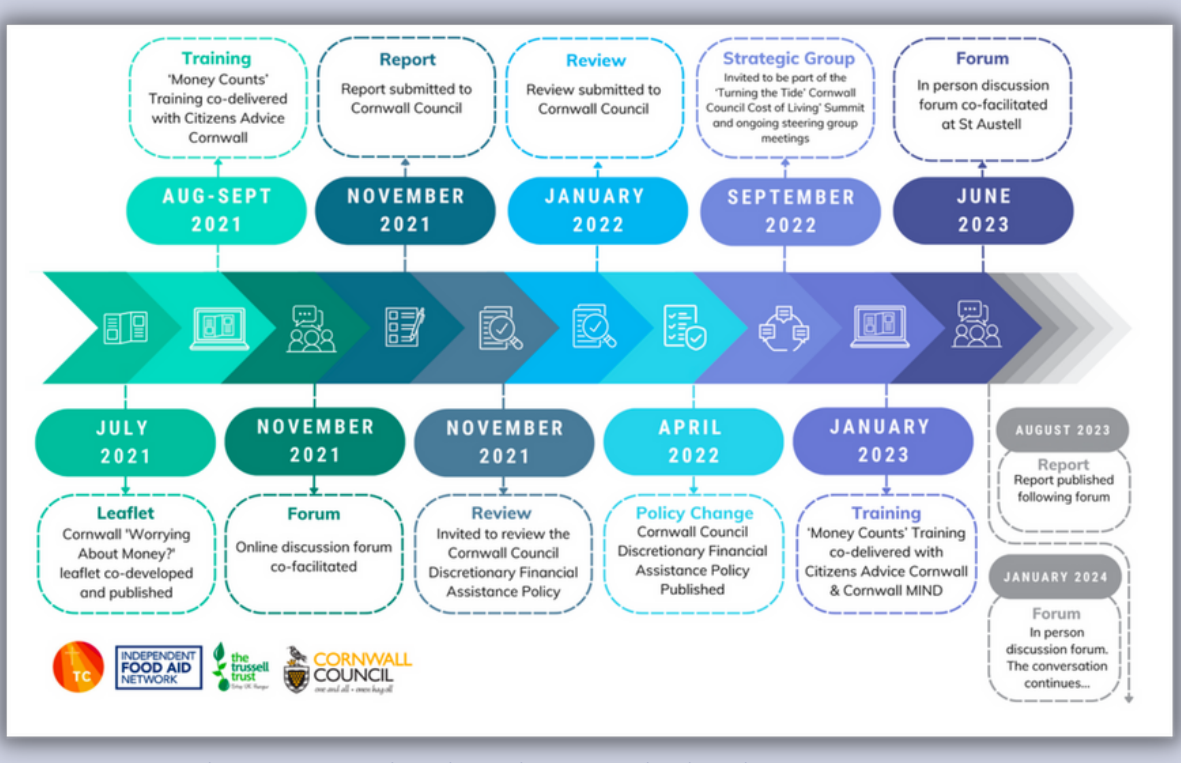


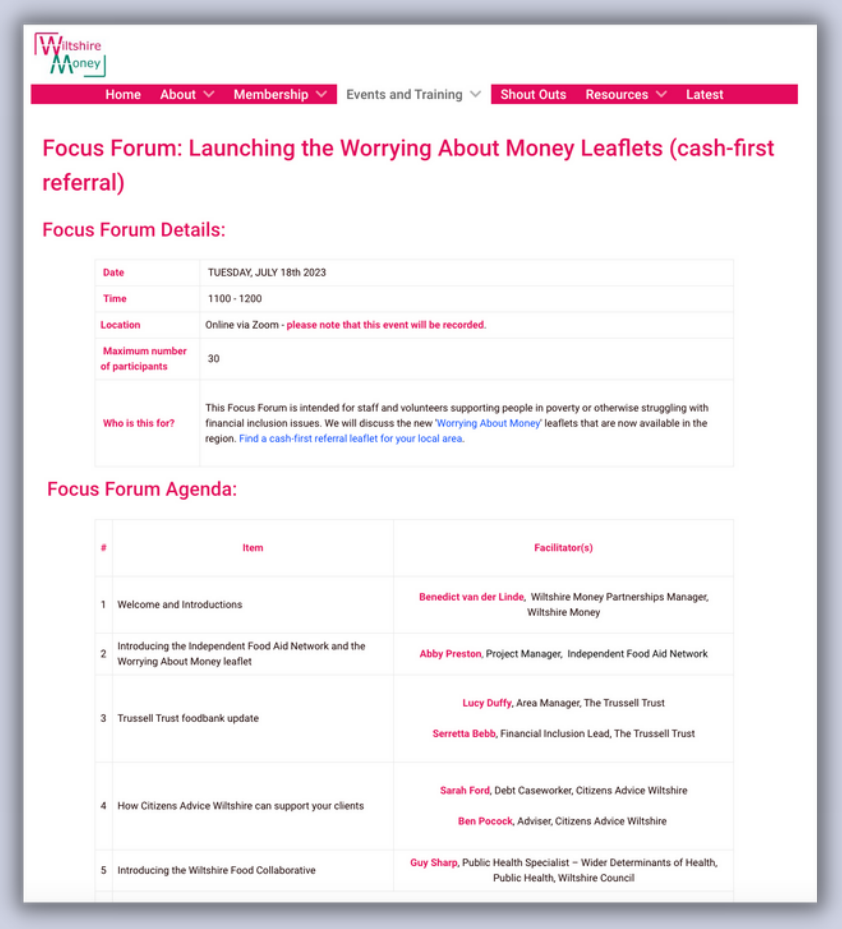
Image: Supporting people facing financial hardship timeline

Best practice example: **Wiltshire**

IFAN co-developed the Wiltshire 'Worrying about money?' leaflet alongside Wiltshire Council's public health team.

Almost 5,000 leaflets have been printed and distributed since its publication in May 2023. IFAN and Wiltshire Council colleagues ran an online launch event for the resource alongside the Wiltshire Money Team. This partnership organisation is coordinated by Wiltshire Citizen Advice and aims to support organisations working to help people who are worrying about money. This has helped increase the leaflets' visibility amongst food aid organisations, advice providers, and council staff.

A poster version of the leaflet has also been produced and distributed at food banks, libraries and Old Sarum Community Pantry. Following feedback from launch event attendees, Money Counts training is also being planned for November 2023 alongside Wiltshire Council and the Trussell Trust.



Wiltshire Money

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Focus Forum: Launching the Worrying About Money Leaflets (cash-first referral)

Focus Forum Details:

Date	TUESDAY, JULY 18th 2023
Time	1100 - 1200
Location	Online via Zoom - please note that this event will be recorded.
Maximum number of participants	30
Who is this for?	This Focus Forum is intended for staff and volunteers supporting people in poverty or otherwise struggling with financial inclusion issues. We will discuss the new 'Worrying About Money' leaflets that are now available in the region. Find a cash-first referral leaflet for your local area.

Focus Forum Agenda:

#	Item	Facilitator(s)
1	Welcome and Introductions	Benedict van der Linde, Wiltshire Money Partnerships Manager, Wiltshire Money
2	Introducing the Independent Food Aid Network and the Worrying About Money leaflet	Abby Preston, Project Manager, Independent Food Aid Network
3	Trussell Trust foodbank update	Lucy Duffy, Area Manager, The Trussell Trust Serretta Bebb, Financial Inclusion Lead, The Trussell Trust
4	How Citizens Advice Wiltshire can support your clients	Sarah Ford, Debt Caseworker, Citizens Advice Wiltshire Ben Pocock, Adviser, Citizens Advice Wiltshire
5	Introducing the Wiltshire Food Collaborative	Guy Sharp, Public Health Specialist – Wider Determinants of Health, Public Health, Wiltshire Council

Image: Sign-up page for Wiltshire 'Worrying About Money?' leaflet launch event alongside Wiltshire Money Team

Best practice example: **Shropshire**

The Shropshire 'Worrying About Money?' leaflet was first put together in 2021. Like the Cornwall leaflet, it was one of the first of its kind in England.

It was developed alongside the Shropshire Food Poverty Alliance (SFPA), whose members include Citizens Advice Shropshire, Shropshire Council, Age UK Shropshire Telford and Wrekin and food banks operating across the whole of Shropshire. A launch event and Money Counts training sessions linked to the resource significantly increased the profile of the leaflet and frontline staff found them invaluable.



Image: Shropshire 'Worrying About Money?' leaflet

The leaflet has also enabled the SFPA to have further conversations about the root causes of poverty while forging connections with other organisations who are using the leaflet. Furthermore, when the Department for Work and Pensions (DWP) Household Support Fund was announced the collaborative work around the leaflet enabled the SFPA and other voluntary organisations in Shropshire to work with the local authority to ensure that much of the fund has been allocated to cash payments for low-income families. You can read more about the work undertaken in Shropshire here.

Best practice example: **Gloucestershire**

In 2023, IFAN worked alongside Feeding Gloucestershire, part of the Feeding Britain network, and the Trussell Trust to co-produce no less than five 'Worrying About Money?' leaflets for Gloucestershire.

This work presented an ideal opportunity to roll out a series of leaflets across a county and for frontline agencies to provide a cash first consistent approach across Stroud and Cotswold, Gloucester, Forest of Dean, Tewkesbury, and Cheltenham. IFAN worked with Feeding Gloucestershire and each district council to ensure the information on each leaflet was accurate for each area .

Through engagement with local authority colleagues in each individual area, each district council has funded printing for their 'Worrying About Money?' leaflet. Once the leaflets were in circulation, IFAN, Feeding Gloucestershire and the Trussell Trust set up two Money Counts training sessions for the county run across two days, with 50 people attending each session.

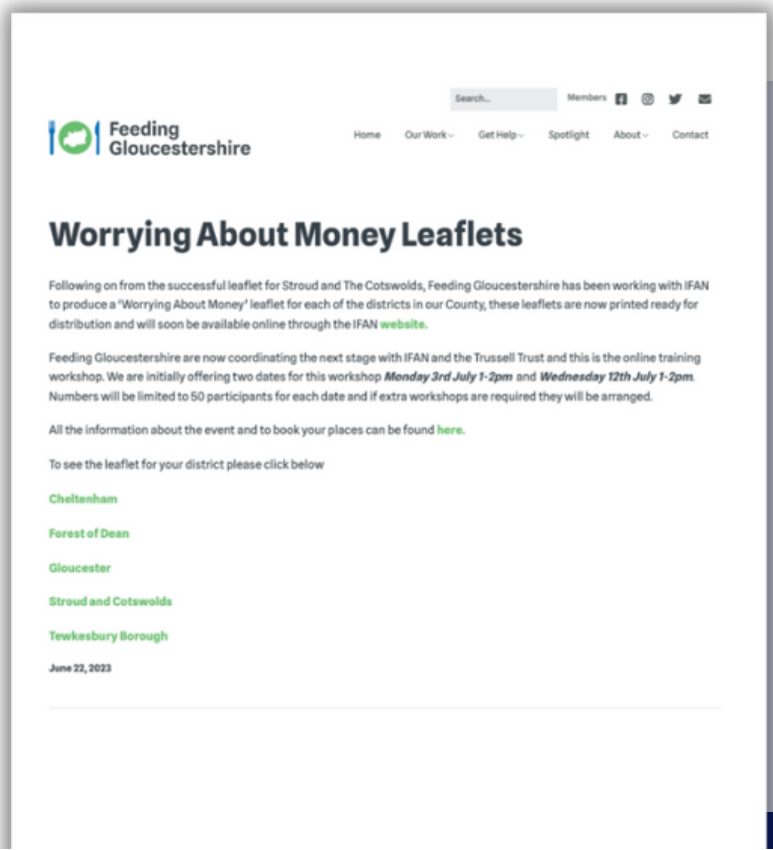


Image: Publication of the 'Worrying About Money?' leaflets as featured on Feeding Gloucestershire's website

Best practice example: **Hartlepool**

IFAN originally put together a draft leaflet for Hartlepool alongside HartlePower in early 2022 after the North East Child Poverty Commission (NECPC) called for all areas of the North East to collaborate with IFAN to co-develop cash first referral leaflets.[3]

In late August 2022 the project was reignited in collaboration with HartlePower and the local Trussell Trust area manager. Hartlepower took the lead with confirming details and engaging with Hartlepool Council colleagues and the leaflet was swiftly finalised.

Once the leaflet was published Hartlepool Council took ownership of the project and started printing it in house. The IFAN team has had minimal involvement in the distribution and promotion of the leaflet as the key organisations are well connected and already working in partnership in the area. A poster was developed to accompany the leaflet in July 2023.



Image: Publication of the 'Worrying About Money?' leaflets as featured on HartlePower's website

Best practice example: **Wakefield**

The Wakefield 'Worrying about money?' leaflet was initially co-drafted by IFAN and the Trussell Trust's Pontefract Foodbank. When it was shared with Wakefield Council Residents' First Group, it was met with a lot of enthusiasm.

The Residents' First Group is made up of council staff, councillors, and Citizens Advice Wakefield District. Their involvement allowed a joined-up approach to confirming consent and accuracy from organisations listed on the leaflet as well as in terms of printing and dissemination. IFAN was then invited to introduce the leaflet at the Wakefield Food Aid Summit to ensure all food aid providers, advice agencies, council staff, and housing associations were aware of the leaflet. Hard copies of the leaflet could be picked up and suggestions could be made about alternative versions that might be helpful in the Wakefield area. A poster version and translated versions are now currently in production, and Money Counts training is being planned for the coming months.

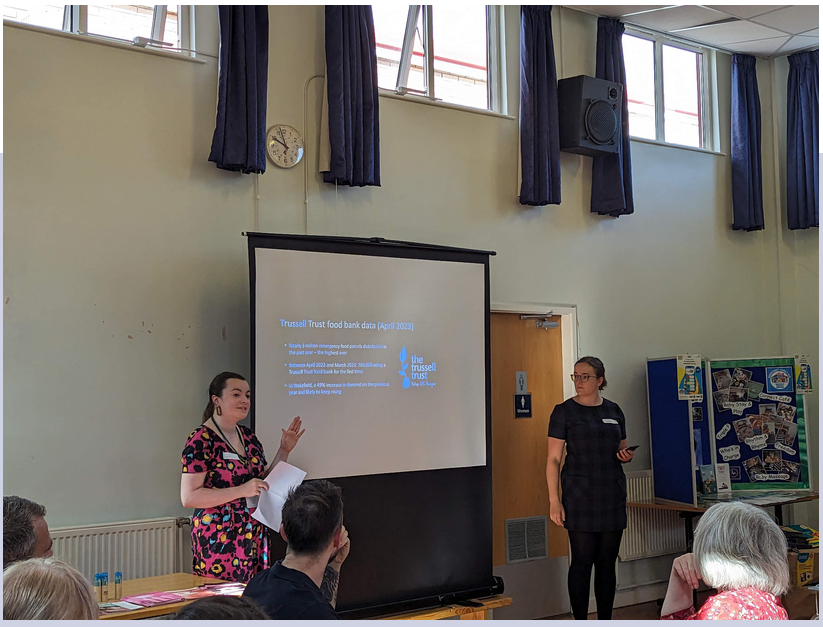


Image: IFAN and the Trussell Trust jointly present at the Wakefield Food Summit

Best practice example: **Uttlesford**

The ‘Worrying About Money?’ leaflet for Uttlesford was developed alongside the Trussell Trust’s Uttlesford Foodbank in 2022. This is a great example of a leaflet that’s been distributed far and wide into the community, both online and in print.

The leaflet has been widely distributed to schools, libraries, GP surgeries and pharmacies as well as to other charitable food aid providers. Working alongside the local newspaper distribution network (the Walden Local), Uttlesford Foodbank delivered 12,000 hard copies directly through residents’ doors.

The ‘Worrying About Money?’ leaflets were also used as part of a ‘councillor pack’ alongside other resources to promote a range of local routes to help. You can read more about this in a blog written about the Uttlesford ‘Worrying About Money?’ leaflet here.

Image: Blog published with IFAN by Uttlesford food bank



Desiree Ashton, Uttlesford Foodbank · Oct 5

Starting a cash first journey

Lessons from co-developing Uttlesford's 'Worrying About Money?' leaflet

The scale of poverty can be obvious in some areas while relatively hidden in others. Uttlesford District, the largest local authority area in the county of Essex, demonstrates just such a paradox. In the Indices of Multiple Deprivation 2019 the Uttlesford Local Authority area was ranked 297 out of 317 lower tier authorities in England based on the average rank of the LSOAs in this area (where 1= most deprived). This places Uttlesford in the upper 10% of least deprived Lower Tier Local Authorities (LTLAs) nationally. Compared to the other local authority areas in Essex, Uttlesford is ranked as the least deprived LA in the county for overall deprivation and is also one of three areas in Essex which fall into the 10% least deprived areas nationally. On the face of it, one could assume that this was a district in the South of England where residents were relatively wealthy and one that could certainly be described as a 'leafy suburb'.

However, the experience at Uttlesford Foodbank paints a different picture. Year on year demand for our services has doubled, and since April '22 it has increased again by almost 50%. It's become clearer than ever that a charitable food aid response isn't working and so for this reason we started to collaborate with the Independent Food Aid Network (IFAN) to produce a 'Worrying About Money?' leaflet for Uttlesford. The focus of this resource is to help people and support individuals to maximise any existing entitlements and access any local crisis support in cash. With other local partners, we drew on the template provided by IFAN to create a tri-fold, double-sided leaflet detailing specific local and national routes to help.

The process has helped us to start a journey towards a cash first approach to food insecurity in our community. This means addressing the root causes of poverty so that adequate, healthy, and nutritious food is affordable for all. One fundamental element of the cash first approach is advice, which is where the 'Worrying About Money?' leaflet comes in. The leaflet aims to connect people to local advice and support to help people access existing financial entitlements and maximise their income. With this approach, we can reduce the reliance on charitable food aid.

The leaflet has been distributed far and wide across Uttlesford, both online and in hard copy. Through a variety of routes, we have been able to build significant awareness and knowledge of the 'Worrying About Money?' leaflet in Uttlesford. As well as to charitable food aid partners, we distributed the leaflet through schools, libraries, GP surgeries and pharmacies to name just a few. Working alongside the local newspaper distribution network (the Walden Local), we were able to deliver 12,000 hard copies directly through residents' doors. We have also used the 'Worrying About Money?' leaflet as part of a 'councillor pack' alongside other resources to promote a range of local routes to help.

The Uttlesford 'Worrying About Money?' leaflet has enabled us to move away from just being a service provider. We are able to serve the dual purpose of meeting immediate need, by providing emergency food parcels, while also addressing the reasons why people need charitable food aid in the first place. We have also been able to use the leaflet as an opportunity to join dots between the community and community partners. Partly, this is because our 'Worrying About Money?' leaflet focuses particularly on signposting local agencies. This has prompted many interesting and fulfilling face to face conversations about money worries. Additionally, distribution and circulation of the leaflet has prompted conversations around the benefits of a cash first approach and it has helped cut through

Image: Coverage of the Uttlesford ‘Worrying About Money?’ leaflet in the Saffron Walden



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Saffron Walden Reporter

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Uttlesford Foodbank launches 'Worrying About Money' leaflet

24th August 2022

SAFFRON WALDEN

Follow these steps to find out where to get help in Uttlesford

Uttlesford Foodbank has produced a leaflet offering help to those struggling during the cost of living crisis (Image: Uttlesford Foodbank)

By Anne Suslak Editor @AnneSuslakNews

Share

No Comments

As the cost of living crisis continues, Uttlesford Foodbank has been working with local partners to help people struggling to access support.

They have produced the 'Worrying About Money' leaflet to signpost both local and national organisations which can help with free debt advice, information on how to access benefits and grants, and more.

Hard copies of the leaflet are being distributed throughout the district, and are available from Citizens Advice in Barnards Yard and Fairycroft House in Saffron Walden. Uttlesford Community Action Network and Mind in West

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Events and wider impact

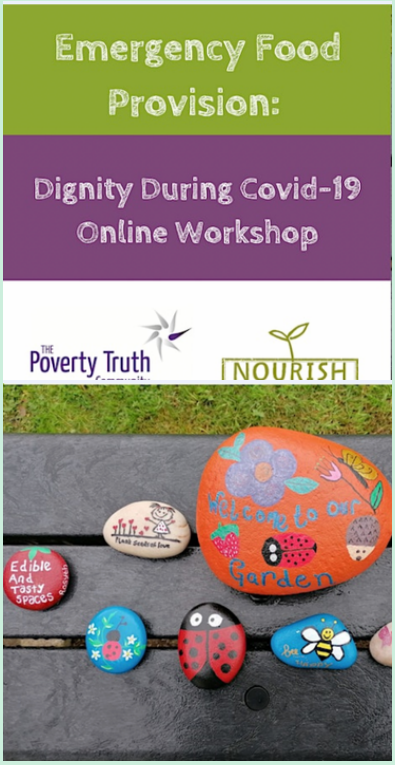
The 'Worrying About Money?' leaflets have been included in wider conversation and strategies around tackling food insecurity

Building Cash First Event

February 2023

IFAN put together a Building Cash First online event which brought in 150 participants from across Scotland as well as elsewhere in the UK to share learning and best practice. Conversations at the event exemplified how the development of the leaflets locally have often been a catalyst for local partnership working and creative thinking on how to promote a cash first approach.





Dignity in Practice Workshops

At Nourish Scotland Dignity in Practice workshops, the 'Worrying About Money?' leaflets were used as an example of putting the dignity principles into practice. These workshops are for food aid providers, focussing on practical ways that staff and volunteers can bring the Dignity Principles into practice. Recently both organisations worked with Southwark Council to support a team of frontline staff become Dignity Champions with a view to providing training for food aid teams in Southwark. This new Southwark Dignity Team ran their own workshop in June where they cascaded the Dignity in Practice training out to food aid providers, advice providers, and council staff. IFAN is looking to support the emergence of other Dignity Teams in England with further Dignity in Practice training in the coming months.

London Money Counts Training

Thanks to funding from LondonPlus and the Greater London Authority (GLA) IFAN has been able to run London Money Counts training sessions in 7 of the 14 London boroughs where a 'Worrying About Money?' leaflet is in circulation. Drawing in large numbers of attendees, these online training sessions have helped volunteers and frontline staff in these London boroughs to gain skills and confidence in using the step-by-step guides, understanding of a cash first approach to food insecurity and knowledge of available local support services.





'Worrying About Money?' Leaflet Launch Events

IFAN has co-run numerous launch events for the 'Worrying About Money?' leaflets including in Wiltshire, Swindon, Plymouth, Brent, and Tower Hamlets. Their aim is to introduce the leaflet to as wide an audience as possible in the local areas and also gather ideas for printing and distribution.

Printing

To run the cash first referral leaflet project in England, IFAN is funded by public donations and the William Kessler Family Trust. IFAN works locally with stakeholders in each area to coordinate printing efforts. Some local authorities have been able to fund printing and distribution of the leaflet for their area. Thanks to funding from LondonPlus through the Greater London Authority leaflets, posters and translated versions have been printed across 14 London boroughs. So far in 2023, 198,100 leaflets, 113 posters, and 10,950 translations have been published across England.

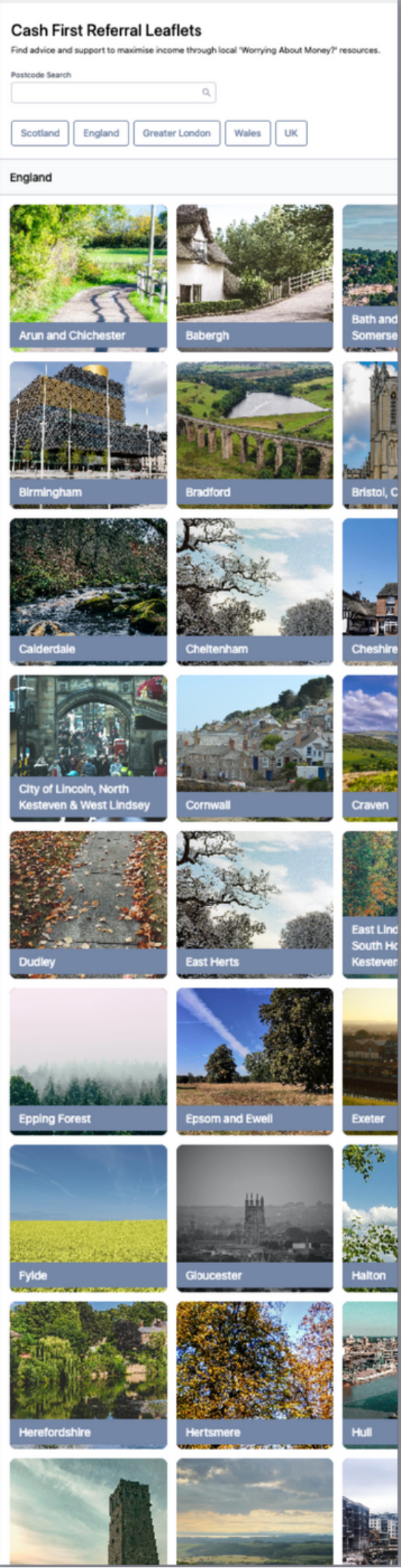
Endnotes

[1] The Independent Food Aid Network (IFAN) represents hundreds of independent food aid providers operating across the UK, including over 550 independent food banks. IFAN campaigns and advocates on behalf of its member organisations and IFAN's vision is of a country without the need for charitable food aid where adequate and nutritious food is affordable to all. You can find more about IFAN at www.foodaidnetwork.org.uk.

[2] For more information on cash first visit www.foodaidnetwork.org.uk/why-cash-first.

[3] The safety net beneath the safety net? A briefing on local welfare assistance in the North East (North East Child Poverty Commission), October 2021.





Find out more

- Find 'Worrying About Money?' leaflets, read more about the project and order free copies
- Find out more about a cash first approach to food insecuirty
- Read ScotCen's November 2021 impact evaluation
- Finding hope in cash first approaches at the bleakest of times', blog by Sabine Goodwin (IFAN) for Sustain, February 2022.
- 'The Shropshire 'Worrying About Money?' leaflet', blog by Sopie Padgett (Shropshire Food Poverty Alliance) for IFAN, January 2022.
- 'Cornwall's 'Worrying About Money?' leaflet and building momentum for change', blog by Emma Greenwood (Trussell Trust) for IFAN, December 2021.
- 'Promoting a 'cash first' approach to food insecurity in Scotland: Lessons from developing 'Worrying About Money?' leaflets', briefing by Dr. Chelsea Marshall (Nourish Scotland) and Sabine Goodwin (IFAN), June 2021.
- Under one roof: Finding ways to improve availability and access to financial support in Cornwall, joint blog by IFAN, the Trussell Trust and Transformation Cornwall, June 2023.

Get in touch

www.foodaidnetwork.org.uk
admin@foodaidnetwork.org.uk
@IFAN_UK

Appendix

2020

Local Authority	Leaflet	Main Stakeholder	How the leaflet was produced
Huntingdonshire	Huntingdonshire	Local Authority	Co-developed alongside Huntingdonshire District Council Community Development Team.
Lewisham	Lewisham	Lewisham Local	Co-developed alongside Lewisham Local.

2021

Local Authority	Leaflet	Main Stakeholder	How the leaflet was produced
Arun	Arun and Chichester	Citizens Advice together with Arun and Chichester Food Partnership	Co-developed in partnership with Citizens Advice initially, then taken on by Arun and Chichester Food Partnership
Bath and North East Somerset	Bath and North East Somerset	Local Authority Public Health Team alongside Fair Food Alliance and other local partners	Co-developed in partnership with the Bath and North East Somerset Council public health team.
Birmingham	Birmingham	Local Authority and Trussell Trust area manager	Co-developed in partnership with Birmingham City Council Neighbourhood Advice and Information Service.
Bournemouth, Christchurch and Poole	Bournemouth, Christchurch and Poole	IFAN member Faithworks, Citizens Advice BCP and Local Authority	Co-developed in partnership with local IFAN member Faithworks alongside Citizens Advice BCP and BCP Council teams.
Boston	East Lindsey, Boston, South Holland, South Kesteven	Local Authority	Co-developed in partnership with local district council officers.
Brent	Brent	SUFRA	Co-developed with IFAN member organisation SUFRA.

Bristol	Bristol	Feeding Bristol	Co-developed in partnership with Feeding Bristol. Numerous translated versions commissioned.
Cheshire East	Cheshire East	Trussell Trust area manager, Citizens Advice Cheshire East	Co-developed alongside Trussell Trust area manager and local Trussell Trust and IFAN independent food banks with Citizens Advice Cheshire East and Cheshire East Council involvement.
Cheshire West and Chester	Cheshire West and Chester	The Welcome Network	Co-developed alongside The Welcome Network and local partners.
Chichester	Arun and Chichester	Citizens Advice together with Arun and Chichester Food Partnership	Co-developed in partnership with Citizens Advice initially, then taken on by Arun and Chichester Food Partnership
City of Lincoln	City of Lincoln, North Kesteven & West Lindsey	Local Authority	Co-developed in partnership with local district council officers.
Cornwall	Cornwall	Transformation Cornwall, Trussell Trust area manager, Local Authority and Citizens Advice Cornwall	Co-developed in partnership with Transformation Cornwall, Trussell Trust area manager, and Citizens Advice Cornwall. Collaborative work on the leaflet has resulted in further partnership work on the availability and access of financial support in Cornwall.
Cotswold	Stroud and Cotswold	Feeding Gloucestershire, Trussell Trust area manager	Co-developed alongside Feeding Gloucestershire together with local Trussell Trust area manager.
Dudley	Dudley	Black Country Food Bank, Dudley Metropolitan Borough Council, Citizens Advice Dudley and Wolverhampton	Co-developed leaflet with IFAN member the Black Country Food Bank alongside local partners.

East Lindsey	East Lindsey, Boston, South Holland, South Kesteven	Local Authority	Co-developed in partnership with local district council officers.
East Riding of Yorkshire	East Riding of Yorkshire	Local Authority	Co-developed with and disseminated through East Riding Voluntary Action Service.
Enfield	Enfield	Local Authority	Co-developed alongside Enfield Council and local partners.
Fylde	Fylde	Fylde Foodbank	Co-developed with the Trussell Trust's Fylde Foodbank alongside Fylde Borough Council and Citizens Advice Fylde.
Halton	Halton	Feeding Halton, Local Authority	Co-developed leaflet alongside Feeding Halton lead at local authority alongside local partners.
Hertsmere	Hertsmere	Local Authority	Co-developed leaflet alongside Hertsmere Borough Council Public Health and the local food poverty alliance. Leaflets have been distributed alongside council tax bills.
Kensington and Chelsea	Kensington and Chelsea	SMART London	Co-developed alongside SMART London and Kensington and Chelsea Council.
Kingston Upon Thames	Kingston Upon Thames	Local Authority	Co-developed alongside Kingston Council Self-Care and Signposting Team, Citizens Advice Kingston and local financial inclusion partnership.
Lancaster	Lancaster	Lancaster District Food Poverty Alliance	Co-developed alongside Lancaster District Food Poverty Alliance and local partners.
Leeds	Leeds	Leeds Food Aid Network	Co-developed alongside the Leeds Food Aid Network and local partners.

Mole Valley	Mole Valley	Epsom and Ewell Food bank	Co-developed with the Trussell Trust's Epsom and Ewell Food Bank together with leaflets for Reigate and Banstead and Epsom and Ewell.
North Kesteven	City of Lincoln, North Kesteven & West Lindsey	Local Authority	Co-developed in partnership with local district council officers.
North Somerset	North Somerset	Local Authority	Co-developed alongside North Somerset Council Strategy and Policy Team.
North Yorkshire	Craven	Local Authority	Co-developed leaflet alongside partnership team of Craven District Council and the Craven Food Partnership. Through this work the first Easy Read version of the leaflet was put together and has then replicated in other areas.
Plymouth	Plymouth	Plymouth Food Aid Network, Citizens Advice Plymouth, Local Authority, Trussell Trust area manager	Originally co-developed with Plymouth Food Aid Network, Citizens Advice Plymouth and the local Trussell Trust area manager. Plymouth City Council is now involved and funds print runs of the leaflets/posters.
Reigate and Banstead	Reigate and Banstead	Epsom and Ewell Foodbank	Co-developed with the Trussell Trust's Epsom and Ewell Food Bank together with leaflets for Epsom and Ewell and Mole Valley.
Sheffield	Sheffield	Local Authority, Citizens Advice Sheffield, Voluntary Action Sheffield	Co-developed alongside Sheffield City Council Community Development team, Citizens Advice Sheffield and Voluntary Action Sheffield with the involvement of local food aid providers.
Shropshire	Shropshire	Shropshire Food Poverty Alliance	Co-developed with the Shropshire Food Poverty Alliance

Somerset	Sedgemoor	Bridgwater and Surrounding Communities Food and Support Alliance	Co-developed alongside Bridgwater and Surrounding Communities Food and Support Alliance.
South Holland	East Lindsey, Boston, South Holland, South Kesteven	Local Authority	Co-developed in partnership with local district council officers.
South Kesteven	East Lindsey, Boston, South Holland, South Kesteven	Local Authority	Co-developed in partnership with local district council officers.
Southwark	Southwark	Citizens Advice, Pecan food bank	Co-developed in partnership with Citizens Advice Southwark and the Southwark Food Action Alliance.
Stroud	Stroud and Cotswold	Feeding Gloucestershire, Trussell Trust area manager	Co-developed alongside Feeding Gloucestershire together with local Trussell Trust area manager.
Tower Hamlets	Tower Hamlets	Local Authority	Co-developed alongside The Children's Society and Tower Hamlets Council and local partners.
Wandsworth	Wandsworth	Food Partnership, Trussell Trust, Earlsfield food bank	Co-developed with the Wandsworth Food Partnership including Trussell Trust, IFAN member Earlsfield Food Bank, the Katherine Low Settlement and CA Wandsworth.
West Lindsey	City of Lincoln, North Kesteven & West Lindsey	Local Authority	Co-developed in partnership with local district council officers.
Westminster	Westminster	Local authority	Co-developed in partnership with Westminster City Council Westminster Connects Communities Programme.
York	York	Local Authority	Co-developed in partnership with York City Council Welfare Benefits and Strategic Partnership Team and local partners.

2022

Calderdale	Calderdale	Local Authority	Co-developed alongside Calderdale councils' Voluntary Sector Projects Team with local partners.
Croydon	Croydon	Purley Food Hub, Croydon CVA	Co-developed with Purley Food Hub and Croydon CVA. Leaflet translated into Polish, Portuguese and Ukrainian in 2023.
Epsom and Ewell	Epsom and Ewell	Epsom and Ewell Foodbank	Co-developed with the Trussell Trust's Epsom and Ewell Food Bank together with leaflets for Reigate and Banstead and Mole Valley.
Hartlepool	Hartlepool	Hartlepower, Local Authority, Trussell Trust area manager	Supported co-development of leaflet led by local group Hartlepower alongside local partners.
Herefordshire	Herefordshire	Leominster Food Bank	Co-developed leaflet alongside local IFAN members - Leominster Food Bank, Ledbury Food Bank and Hereford Food Bank.
Islington	Islington	Local Authority	Co-developed with Islington Council and local partners using Islington Council branding.
Lambeth	Lambeth	Trussell Trust	Co-developed alongside Trussell Trust Clapham Park Foodbank.
Merton	Merton	Trussell Trust	Co-developed alongside Trussell Trust Wimbledon Foodbank.
Newham	Newham	Local Authority	Co-developed alongside Newham Council's Public Health Team
North Yorkshire	Ryedale	Local Authority	Co-developed alongside Ryedale District Council. Leaflets have been distributed alongside council tax bills.

Reading	Reading	Readifood, Reading Voluntary Action	Co-developed alongside IFAN member Readifood and Reading Voluntary Action with local partners.
Rossendale	Rossendale	Local Authority	Co-developed alongside IFAN member The Raft Foundation and Rossendale Borough Council.
South Hams	South Hams	Food in Community	Co-developed alongside IFAN member organisationFood in Community.
St Albans	St Albans	Vineyard, Redbourne Community Trust	Co-produced alongside IFAN member The Vineyard and the Redbourne Community Trust.
Somerset	Mendip	Fair Frome	Co-developed alongside IFAN member Fair Frome, Citizens Advice Mendip and other local partners.
	Taunton	Taunton Foodbank, Spark Somerset	Inspired by the Sedgemoor 'Worrying about Money?', Spark Somerset worked with IFAN alongside the local Trussell Trust food bank to co-develop a local cash first referral leaflet.
Teignbridge	Teignbridge	Teignbridge CVS	Co-developed alongside Teignbridge CVS and the local Trussell Trust area manager
Uttlesford	Uttlesford	Uttlesford Foodbank	Co-developed alongside Uttlesford Foodbank.
West Suffolk	West Suffolk	Open Door Newmarket, Local Authority	Co-developed with IFAN member Open Door Newmarket alongside West Suffolk Council and Reach Haverhill.

2023

Babergh	Babergh	Local Authority	Worked with both Babergh and Mid Suffolk District Councils to co-produce Babergh and Mid Suffolk leaflets.
Barnet	Barnet	Right to Food Barnet, Finchley Foodbank	Worked alongside Right to Food Barnet to co-produce leaflet.
Bradford	Bradford	Trussell Trust food banks and area manager	Worked with Bradford Trussell Trust foodbanks alongside local Trussell Trust area manager to co-produce the leaflet.
Breckland	Breckland	Norfolk Community Foundation, Trussell Trust area manager	Worked alongside Norfolk Community Foundation and the Trussell Trust area manager.
Cheltenham	Cheltenham	Feeding Gloucestershire, the Trussell Trust, Local Authority	Co-developed each leaflet alongside Feeding Gloucestershire and the Trussell Trust area manager, with feedback from local district councils. Numerous Gloucestershire leaflets co-produced simultaneously.
Crawley	Crawley	Local Authority	Co-developed leaflet alongside Crawley Council
East Herts	East Herts	Bishop Stortford Food Bank, Local Authority, County Council	Co-developed with IFAN member Bishop Stortford Food Bank alongside Hertfordshire County Council.
Epping Forest	Epping Forest	Local Authority	Co-developed alongside Epping Forest Council.
Exeter	Exeter	Exeter Foodbank	Co-developed alongside The Trussell Trust's Exeter Food Bank alongside Exeter City Council.

Forest of Dean	Forest of Dean	Feeding Gloucestershire, Trussell Trust area manager, Local Authority	Co-developed with Feeding Gloucestershire and the Trussell Trust area manager with the District Council feedback. Numerous Gloucestershire leaflets co-produced simultaneously.
Gloucester	Gloucester	Feeding Gloucestershire, Trussell Trust area manager, Local Authority	Co-developed with Feeding Gloucestershire and the Trussell Trust area manager with the District Council feedback. Numerous Gloucestershire leaflets were co-produced simultaneously.
Hull	Hull	Local Authority, Rooted in Hull, Trussell Trust area manager	Co-developed alongside Rooted in Hull and Hull City Council with support from the local Trussell Trust area manager. Leaflet was translated into Polish, Arabic, Kurdish Sorani and Romanian through HCC funding
Kirklees	Kirklees	The Welcome Centre	Co-developed alongside IFAN member The Welcome Centre with local partners. A poster version has been produced.
Mid Suffolk	Mid Suffolk	Local Authority	Worked with both Babergh and Mid Suffolk District Councils to co-produce Babergh and Mid Suffolk leaflets.
North Warwickshire	North Warwickshire	Local Councillor alongside Local Authority	Co-developed with help from North Warwickshire council
Stoke-on-Trent	Stoke-on-Trent	Saltbox	Co-developed together with Saltbox Money

			Matters with some input from the Financial Inclusion Group and the Council.
Swindon	Swindon	Local Authority, Food Partnership and Equalities	Co-developed with Swindon Council. Poster and Easy Read versions have been developed.
Tewkesbury	Tewkesbury	Feeding Gloucestershire, Trussell Trust area manager, Local Authority	Co-developed with Feeding Gloucestershire and the Trussell Trust area manager with the District Council feedback. Numerous Gloucestershire leaflets co-produced simultaneously.
Wakefield	Wakefield	The Pontefract Foodbank and the Residents First Group	Co-developed with the Trussell Trust's Pontefract Foodbank, the Residents First Group and the Wakefield Council.
Wiltshire	Wiltshire	Local Authority	Co-developed with Wiltshire County Council Public Health Team alongside Wiltshire Money Matters group led by Citizens Advice Wiltshire. A poster version has also been produced.